

**MEMO**

To : All Shipping Lines & Box Operators

Date : 22<sup>nd</sup> December 2022

Subject : Scheduled system downtime

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Reference is made to the above-mentioned matter.

Please be informed that there will be a scheduled downtime on the 27/12/2022 from 00.00 Hrs to 08.00Hrs on CBAS application (Berth Application) and ITAP (Conventional Application) due to a database migration activity.

The impacted application are as follows :

- 1) ETP – There will be no updates on vessel schedule during this down time. This would mean that ETA, ATA, ATB, ATD and closing time will not be updated during this period.
- 2) ITAP – Will not be accessible. Conventional team will be running manual operations during this period.
- 3) GSC – There will be no processing of export and import release during this time.

To avoid any potential mishaps, please do monitor closely the export release of containers. Advance container planning is required to avoid this period, of the scheduled downtime.


We do apologize for any inconvenience this may cause. Please be assured that we shall do our best to ensure minimal disruption; if at all.

We remain at your disposal for any further clarifications and assistance you may require.

Thank you.

Yours faithfully,

for **Westports Malaysia Sdn. Bhd.**



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**M. NANTHAKUMAR**  
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